



PRESS RELEASE

Quality and Productivity Commission
County of Los Angeles
500 W. Temple St., Room 565, Los Angeles, CA 90012
<http://qpc.co.la.ca.us>



October 16, 2012

BOARD OF SUPERVISORS, COUNTY COMMISSION RECOGNIZE INNOVATIVE, COST-SAVING PROJECTS VALUED AT \$169.8 MILLION

LOS ANGELES—Supervisor Michael D. Antonovich, Chief Executive Officer William T Fujioka and the County's Quality and Productivity Commission will present the Top 10 and Commission Special Awards to County Department Heads and project teams at the 26th annual Productivity and Quality Awards (PQA) on **Wednesday, October 17.**

The program, which begins at 11:30 a.m., followed by the awards presentation at 12:30 p.m., will be held in the **Grand Hall, Dorothy Chandler Pavilion, 135 N. Grand Ave., downtown Los Angeles.**

Chief Executive Officer William T Fujioka said, "The Commission is at the forefront of our efforts to enhance employee productivity and improve the quality of services we provide to the public. The PQA, since inception, have shined a spotlight on cost-saving programs that have resulted in nearly \$4 billion in savings, cost avoidance and revenue for the County," he said.

"This year the estimated annual benefits to the County of the programs exceed \$169.8 million dollars," said William A. Sullivan, Esq., Chair of the Commission. "These projects are compiled in our Best and Shared Practices Report and often receive State and National recognition," he said.

Patrick Healy, news reporter for NBC4, once again will serve as master of ceremonies. A regular on the 11 p.m. newscast, Healy is an award-winning journalist who has earned several Golden Mike and local Emmy awards.

A list of the Top 10 and Commission Special Awards are below.

(PLEASE NOTE: County Departments and the project teams will not know who will receive the coveted Gold, Silver and Bronze Eagle Awards until they are announced at the awards ceremony.)

The 2012 Top Ten Projects:

1. The Contractor Alert Reporting Database
2. Child Support Services Case Management Tool
3. Outpatient Pharmacy Barcode Verification System
4. E-mHub System Connecting DHS Medical Hubs and DCFS
5. Increasing Patient Pharmaceutical Access – PAP Programs
6. LAC+USC Medical Center Street to Home Project
7. Data Mining Solution for Child Care Welfare Fraud
8. Enhancements to the GR SSIMAP Advocacy Program
9. Vital Records Mail Processing
10. My Jury Duty Portal

The 2012 Commission Special Awardees:

1. **Best Application of Technology** – The Works iPhone APP
2. **Best Service Improvement Award** – My Waterworks Account Manager (MYWAM)
3. **Best Teamwork Award** – Los Angeles County Veterans Court
4. **Commissioners' Memorial Award** – Supervisorial Redistricting Public Access Plan
5. **County Image Enhancement Award** – Coroner Forensic Training for U.S. Marines
6. **Mega Million Dollar Award** – Mental Health Services Act Housing Program
7. **Performance Measurement Award** – Coordinated Services Action Teams
8. **Personal Best Award** – Chagas Disease Center of Excellence, Sheba Meymandi, M.D.
9. **Plain Language Award** – Safe Shoe Campaign
10. **Productivity Enhancement Award** – APD e-Workflow

For more information on the Productivity and Quality Awards, please contact Victoria Pipkin-Lane, executive director, Quality and Productivity Commission at (213) 974-1361 or vpipkin@ceo.lacounty.gov.

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